



# Terms and Conditions

## 1. General

1.1 All dogs/pets will be subject to an initial assessment by Wicked Waggles Dog Walking Services prior to commencement. This will be in the form of a "meet and greet session" lasting up to 60 minutes with the client and dog(s), including a short walking assessment.

1.2 Wicked Waggles Dog Walking Services shall perform the services in an attentive, reliable, and caring manner, using all reasonable skill and care. The services offered will comply with relevant animal welfare laws and best practices in dog care.

1.3 The client agrees to notify Wicked Waggles Dog Walking Services immediately if their pet experiences any significant behavioural changes that could result in aggression or injury to themselves or others. Wicked Waggles Dog Walking Services reserves the right to refuse service to any dog/pet deemed to be, or have the potential to be, dangerous or disruptive.

1.4 It is the sole responsibility of the client to ensure Wicked Waggles Dog Walking Services is fully aware of any health issues affecting the pet, including past health conditions. Wicked Waggles Dog Walking Services cannot be held liable for any issues resulting from undisclosed information.

1.5 In extreme weather conditions, Wicked Waggles Dog Walking Services reserves the right to adjust or cancel scheduled services if it is deemed unsafe for the pet (e.g., during thunderstorms or extreme heat).

1.6 The client agrees that Wicked Waggles Dog Walking Services is not responsible for any lost, stolen, or damaged pet equipment, although every effort will be made to ensure the safe return of items where applicable.

1.7 The client agrees to take necessary measures to ensure their pet remains free of contagious, infectious, or communicable diseases, and to notify Wicked Waggles Dog Walking Services of any illness their pet may have been exposed to. Wicked Waggles Dog Walking Services reserves the right to refuse service until the pet is medically cleared.

1.8 In the event of the pet falling ill or sustaining an injury while in the care of Wicked Waggles Dog Walking Services, every effort will be made to contact the client. If contact cannot be made, or in the case of an emergency, Wicked Waggles Dog Walking Services is authorised to seek veterinary treatment at the client's expense.

1.9 The client consents to the use of photographs and videos of their pet for promotional purposes, provided the relevant consent form has been signed.

## 2. Dog Walking, Training, and Other Services

2.1 The client agrees to ensure their dog has not eaten within one hour prior to their scheduled walk to avoid the risk of bloat (gastric torsion).

2.2 Wicked Waggles Dog Walking Services may offer solo and group dog walking services. The client accepts that minor injuries may occur during normal dog play, despite the best efforts to supervise.



